

Helpful Tips

How to Answer a Call on Your Lively Mobile2

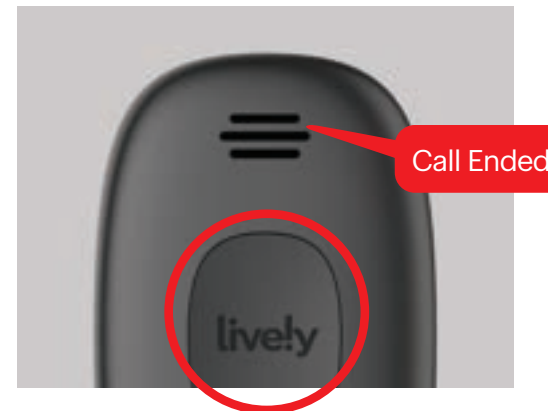
The Lively Mobile2 can only receive incoming calls from Urgent Response Agents. You may receive an incoming call on your device when:

- You call Urgent Response and hang up immediately.
- You call Urgent Response and somehow get disconnected.
- You perform a “Test Call” from your lively.com account page.
- You activate your service for the first time and receive a Test Call to confirm functionality.
- An accidental Urgent Response call is made, and an Urgent Response Agent calls back to make sure you’re safe and secure.

If Urgent Response is unable to reach you on your Lively Mobile2, an Agent might call your phone number on record. This call could show up as “Unknown Caller”.



- 1** When there is an incoming call, your Lively Mobile2 will ring with an audible tone. Firmly press and release the call button and speak clearly into the microphone located at the bottom of the device.



- 2** To end the call, press and release the call button. You will hear a tone and a voice prompt of “Call ended.” If the person you were speaking with hangs up first, your Lively Mobile2 will automatically end the call without the need to press the call button.