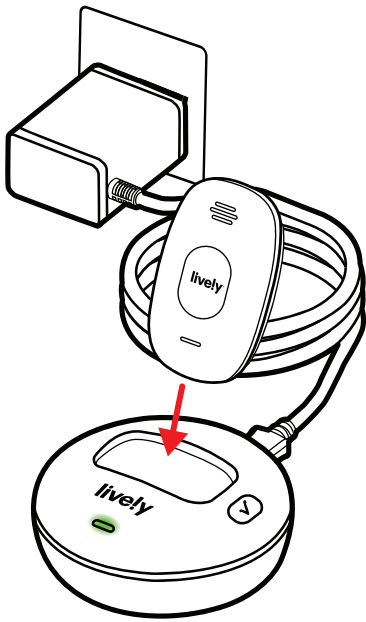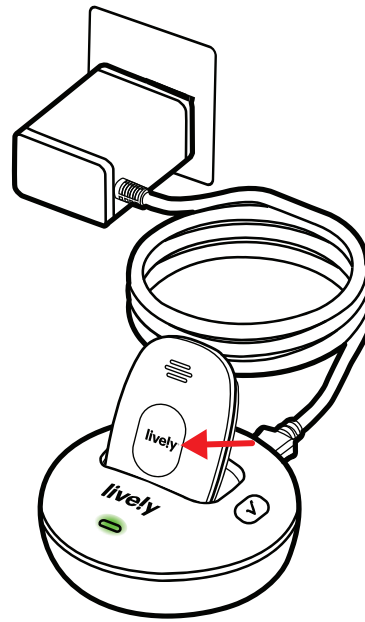# Turning on Your Lively Mobile2 for the First Time

1 Make sure that your charging dock is plugged into a wall outlet and then lower your Lively Mobile2 into the charging dock.

2 You will receive an automated test call on your Lively Mobile2 to confirm functionality. When you hear the device ringing, push the call button to answer

IMPORTANT:

Your device is not ready for use until you hear "Welcome to Lively" and the service indicator located on the back of the device is flashing green.

If you hear a voice prompt saying "Activation failed", please take note of what step number it failed and contact Customer Care at 1-800-463-5412.

Be sure to completely charge your Lively Mobile2 before using it for the first time.

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