

Direct Payment Form

A smart, easy and safe way to automate your payments

Instead of mailing your payment every month or using your debit or credit card to pay your cell phone bill, save time and money by using Lively's Direct Payment service. Direct Payment allows you to authorize automatic monthly payment of your bill directly from your checking or savings account. You'll never have to worry about paying your bill on time, as the payment is processed automatically. It's dependable, flexible, convenient, and does not require any extra fees.

To start using Direct Payment service:

1. Complete the authorization form below. Print in all capital letters and write only within the designated boxes.
2. Include a voided check from the preferred bank account for your Direct Payment.
3. Mail back in the provided envelope to:

Lively | ATTN: Financial Services | P.O. Box 4428 | Carlsbad, CA 92018

RECEIVE A \$10 CREDIT* TO YOUR ACCOUNT WHEN YOU SIGN UP.

AUTHORIZATION FOR DIRECT PAYMENT

I authorize Lively to initiate Direct Payment from my

Check one: Checking Account Savings Account

for payment of my Lively account#

First Name:

Last Name:

Phone Number: - -

Address:

City: State: Zip:

Email:

A Financial Institution/Bank Name:

B Financial Institution Routing/Transit Number:

C Account Number at Financial Institution:

Financial Institution City: State:

I acknowledge that the origination of Direct Payment (ACH transactions) from my account must comply with the provisions of U.S. law. This authority will remain in effect until I have cancelled it in writing.

Signature: Date:

Check here for paperless billing. By checking this box you will no longer receive paper statements in the mail. You will receive a monthly email to view your statement at no charge on lively.com/MyAccount.

In order to ensure appropriate processing, please include a voided check and mail completed form to:

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The diagram shows a voided check with the following information: YOUR NAME, 1234 Main Street, New York, NY 12345-0000. The check is dated 01/02/2012 and is for \$123.45. The bank is Checking Savings Investments Bank, New York, NY 12345-0000. The routing/transit number is 123456789 and the account number is 1234567899. Callout A points to the bank name, B points to the routing/transit number, and C points to the account number.

Your Direct Payment will be processed within 5 business days after your bill cycle date. Automatic Direct Payments will remain in effect until customer terminates the authorization in writing. Lively does not charge additional fees for Direct Payment service. If an ACH payment is returned due to non-sufficient funds, a closed account, inability to locate an account, or invalid account information, Lively will assess a \$25 returned payment fee and remove the customer from direct monthly payments.

*One-time account credit will be applied upon receipt and entry of the Direct Payment form. One credit per account.