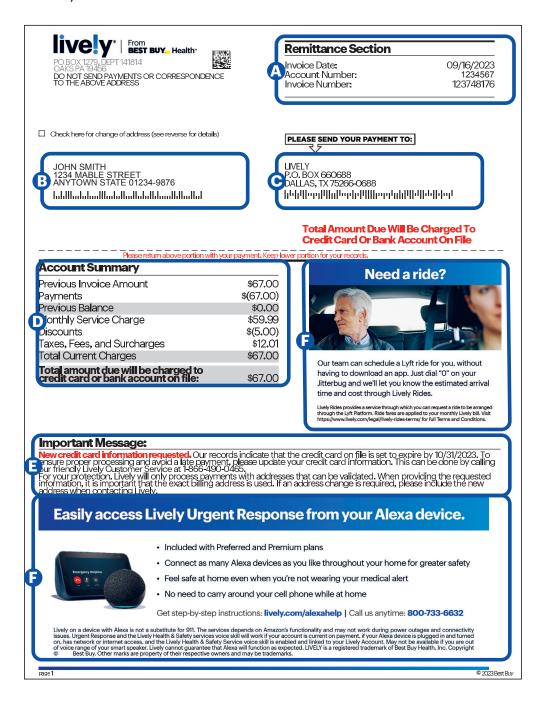
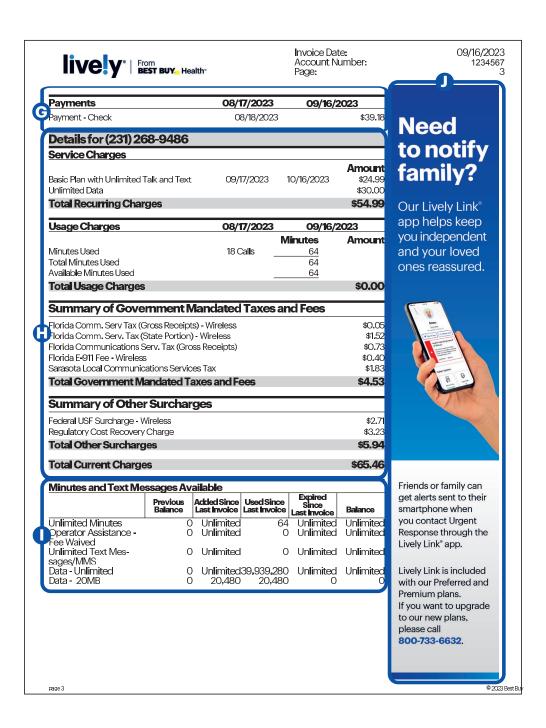
Guide to understanding your bill.

As a Lively user, we want to be sure you understand your bill. See the helpful guide below to learn where to find important information on your bill each month.



Page 1

- invoice number and date.
- **B** Address: Your full name and the billing address.
- Remittance: Account number, Return Address: Lively address if the payment will be sent by mail.
 - Account Summary: Easy-to-read summary provides the total amount of fees and taxes charged and the total amount due.
- [3] Important Message: Useful information each month.
- **Helpful Information:** Look here for news, updates and promotions.



Page 3

- **Payments:** See previous payments and adjustments.
- Service Charges: Easy-to-read summaries provide usage charges, government mandated taxes and fees, and other surcharges.
- Minutes and Text Messages Available: Balances and more details.
- Helpful Information: Look here for news, updates and promotions.