## **Personal Emergency Profile Form**



IMPORTANT: Your Personal Emergency Profile (PEP) contains important information that can help you in an emergency. Only complete this form if you will be using our Urgent Response Service.

- To ensure we receive your information quickly, we encourage you to use the online form available on your account page at <a href="lively.com/myaccount">lively.com/myaccount</a>.
- If you do not have access to a computer, complete this form and mail it to:
   Lively | ATTN: Urgent Response Account Support | P.O. Box 4428 | Carlsbad, CA 92018

General Information About the User		
FIRST NAME  HOME PHONE NUMBER  GENDER  DATE	LAST NAME  EMAIL ADDRESS  OF BIRTH (MM/DD/YYYY)	TODAY'S DATE (MM/DD/YYYY)  / / /  PRIMARY LANGUAGE (e.g. ENGLISH)
MALE FEMALE THIS PEP FORM IS FOR THE FOLL LIVELY PHONE Phone number of the Phone	ALL-IN-ONE M	ly) IEDICAL ALERT d on the back of the medical alert
Emergency Contacts  I CHOOSE NOT TO PROVIDE EMERGENCY CONTACTS		
emergency, including request CONTACT 1 (This contact may I FIRST NAME  STREET ADDRESS  PHONE NUMBER 1  PHONE NUMBER 2  CONTACT 2	esting the device's current be called in the event of an eme LAST NAME  CITY  DOES THIS PERSON LIVE WITH THE USER?  YES NO	ergency. A phone number is required.)  RELATIONSHIP TO USER (e.g. Brother)  STATE ZIP  IS THIS PERSON AUTHORIZED TO MAKE CHANGES TO THE USER'S PROFILE?  YES NO
FIRST NAME	LAST NAME	RELATIONSHIP TO USER (e.g. Brother)
PHONE NUMBER 1 PHONE NUMBER 2	DOES THIS PERSON LIVE WITH THE USER? YES NO	IS THIS PERSON AUTHORIZED TO MAKE CHANGES TO THE USER'S PROFILE?  YES NO
Please go to <b>lively.com/myaccount</b> to confirm, update and add additional information including medications, medical conditions, physical conditions, doctors, hospitals, vehicles and frequented locations.		

Urgent Response Service and the Personal Profile are limited to one user per subscription and cannot be shared with another person. The profile information you provide is personal to you and could be critical in assisting you in an emergency. We keep your profile confidential using a secure data center, and we only share your information with emergency personnel in the event of a critical situation. Lively is a registered trademark of Best Buy and its affiliated companies. ©2023 Best Buy. All rights reserved.