

Helpful Tips

How Fall Detection Works



1 Detect.

Using patented algorithms and the built-in accelerometer, the Lively Mobile2 can evaluate sudden changes in body movement in relation to physical activity and posture to identify a fall when worn on the included lanyard.



2 Call.

You will automatically be connected to a certified Urgent Response agent, even if you're unable to press the button.



3 Help.

Your Agent will get you the help you need and can stay on the line until your situation is resolved. And with the Lively Link® app, loved ones will receive an alert.

Fall Detection is an optional feature and may not always accurately detect a fall. Users should always push their button when they need help, if possible. Fall detection is available as an "Add On" service to either our Basic or Premium plans.