

lively[®]
mobile2

**Let's get
started.**



IMPORTANT:

Before charging and turning on your new Lively[®] Mobile2, you must activate your device.

1) Activate your device

OPTION 1 – ACTIVATE ONLINE* **SAVE \$10!**

- Visit lively.com/activate and follow instructions to select your plan and activate your device.

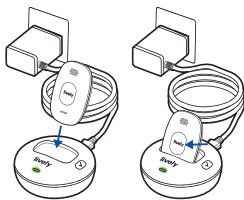
OPTION 2 – ACTIVATE OVER THE PHONE*

- Call 1-888-900-1369 to speak with a live advisor who can help you select your plan and activate your device.

*\$25 online activation. \$35 agent activation over the phone.

2) Turning on your device

1. Make sure that your charging dock is plugged into a wall outlet.
2. Lower your Lively Mobile2 into the charging dock. After a few moments, you will hear “We’re setting up your device, please wait. This process may take several minutes.” When complete you will hear “Welcome to Lively”.
3. You will receive an automated test call on your Lively Mobile2 to confirm functionality. When you hear the device ringing, push the call button to answer.



IMPORTANT:

Your device is not ready for use until you hear “Welcome to Lively” and the service indicator located on the back of the device is flashing green.

If you hear a voice prompt saying “Activation failed”, please take note of what step number it failed and contact Customer Care at 1-800-463-5412.

Be sure to completely charge your Lively Mobile2 before using it for the first time.

You can check the status of your Lively Mobile2 anytime by placing your device in the charging dock and pressing the Health Check Button. This will confirm your battery, network connection and Fall Detection (if applicable) are working properly and your device is ready to use.



Health Check Button

live![®]

From **BEST BUY** Health™