

## Helpful Tips

# How to Call Lively Urgent Response

Your Lively Mobile2 comes with 24/7 access to Lively Urgent Response agents. Trained in CPR and other emergency procedures, certified agents will confirm your location using patented GPS technology, evaluate your situation, and get you the help you need.

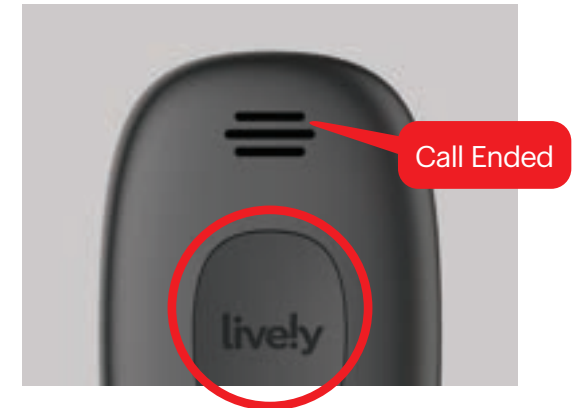


- 1** Press and release the call button briefly. You will hear a voice prompt of “Calling Urgent Response, press the button to cancel.”

If you pressed the call button by mistake, you will have a short moment to press the call button again to cancel the call. Pressing the button multiple times may result in a call to Urgent Response being canceled.



- 2** While speaking with the agent, hold your Lively Mobile2 at a comfortable distance, at least one inch away from your mouth, and speak normally into the microphone.



- 3** To end the call, firmly press and release the call button. You will hear a tone and a voice prompt of “Call ended.”