

tips and tricks

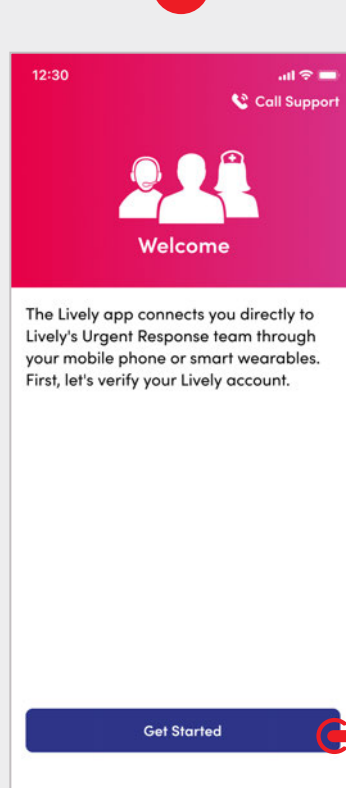
Getting started with the Lively app and Lively Wearable2



Install Lively app.



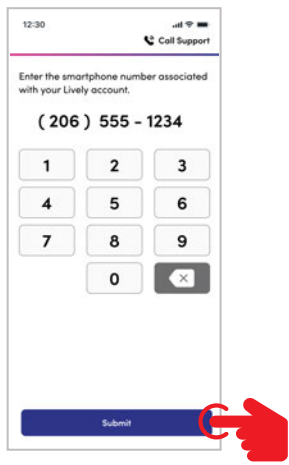
Go to the Apple App store or Google Play store and **download the Lively app** to your smartphone.



Open Lively app to start the app set up process. Follow the step by step instructions.

Verify account.

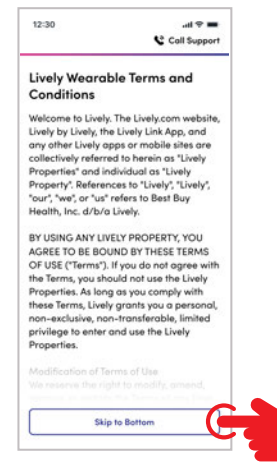
1 Enter the number associated with your Health & Safety account. Tap "Submit".



2 Enter the one-time code sent via text message and tap "Continue".

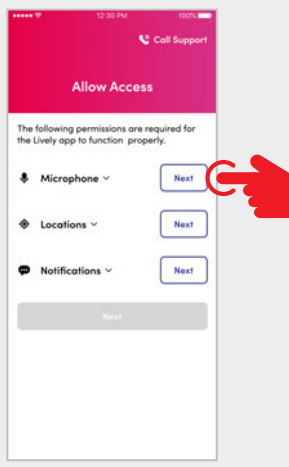


3 Scroll to read Lively app's terms and conditions or Tap "Skip to bottom", then tap "Accept".

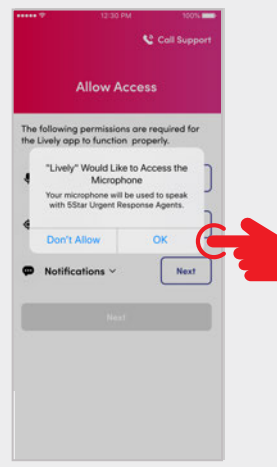


Accept the Lively app permissions and make a test call.

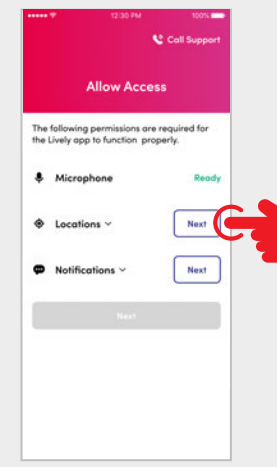
1 Tap "Next" for Microphone.



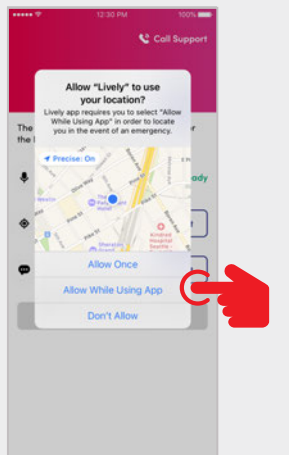
2 Tap "OK."



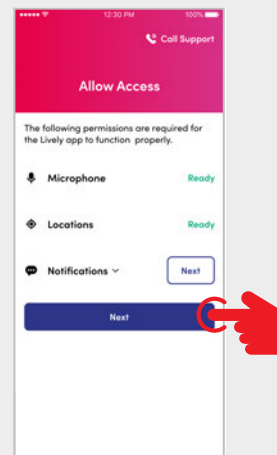
3 Tap "Next" for Locations



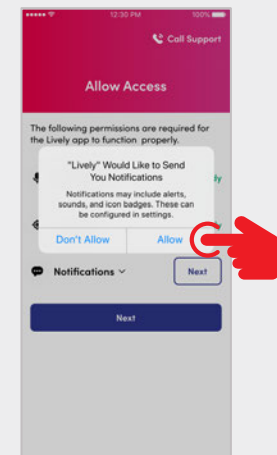
4 Tap "Allow While Using App."



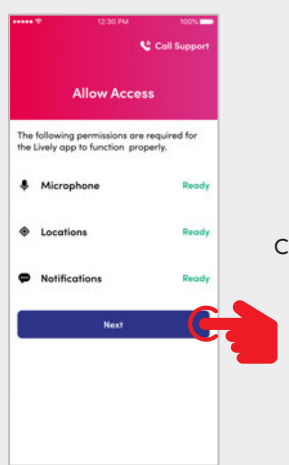
5 Tap "Next" for Notifications.



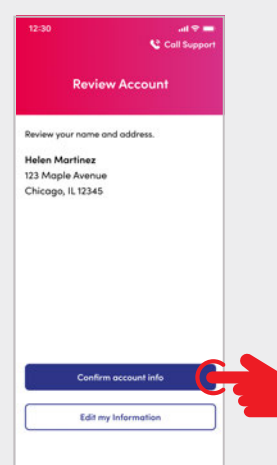
6 Tap "Allow."



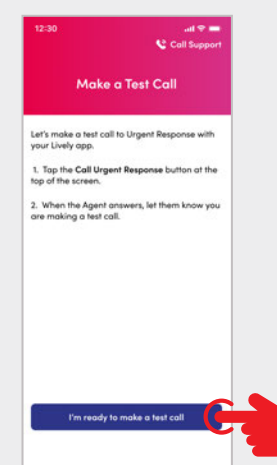
7 Tap "Next."



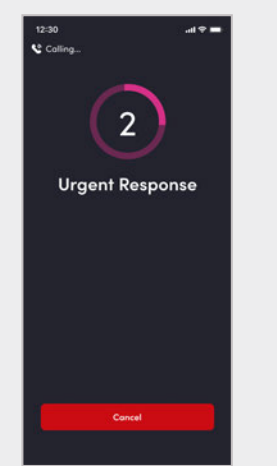
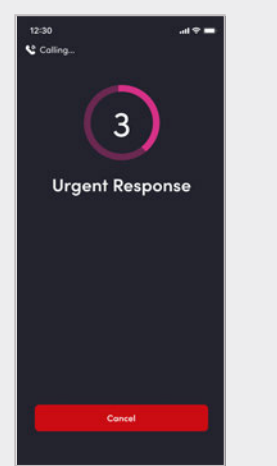
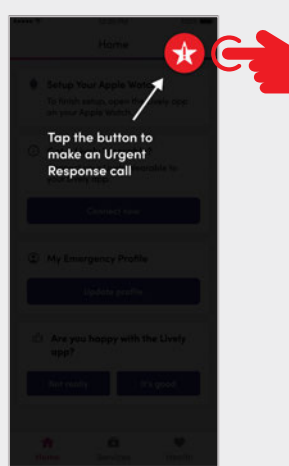
8 Confirm your information is correct and then Tap "Confirm account info"



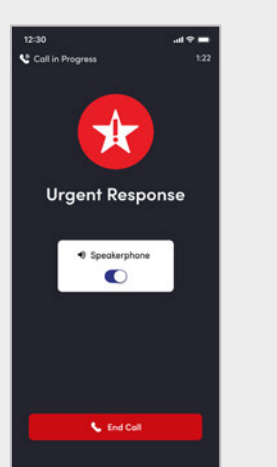
9 Tap "I'm ready to make a call"



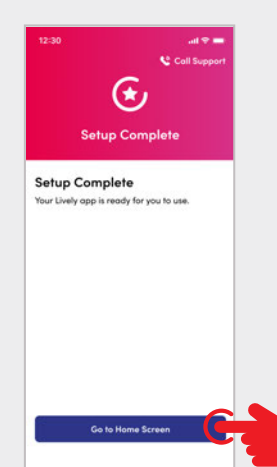
10 Tap the "Urgent Response button"



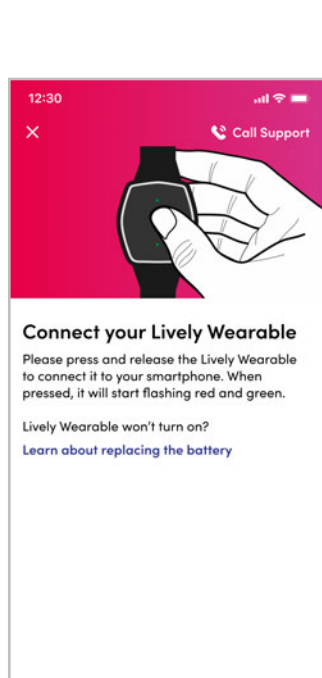
11 You're now connected to Urgent Response. Simply tell Agent you are making a test call.



12 The Lively app setup is complete. Tap "Go to Home Screen."

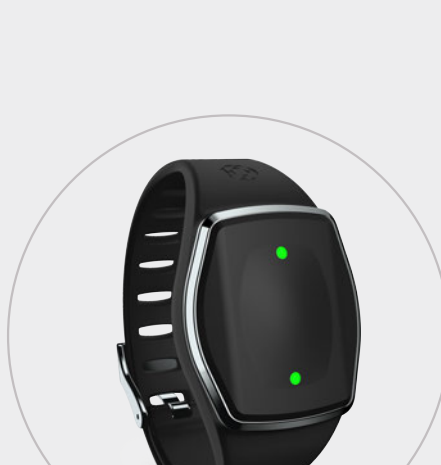


Pair your Lively Wearable2 with your smartphone.

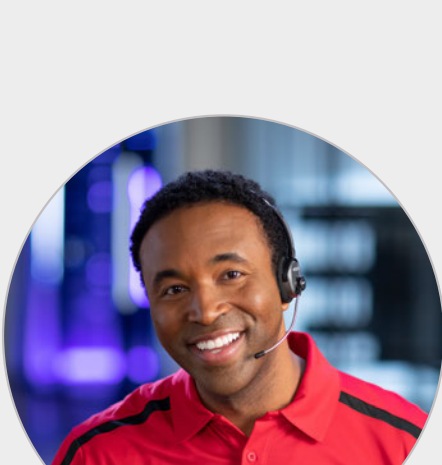


Make sure the "Bluetooth" on your smartphone is turned ON and then press and release the middle of the Lively Wearable to connect.

Get help 24/7 with Lively Urgent Response.



Press the Urgent Response button on your Lively Wearable2 and your smartphone will automatically contact Urgent Response.*



Your Urgent Response Agent will confirm your location and assess the situation.



Your Agent will get you the help you need and can stay on the line until your situation is resolved.

*Urgent Response calls are initiated through your Lively Wearable2, and your phone has cellular service when placing a call to Urgent Response.